



COMPREHENSIVE CENTERS
FOR PAIN MANAGEMENT

CC4PM PATIENT PORTAL

Why access the Patient Portal?

The patient portal is a great tool and resource for patients to access their charts, updated their information, fill out new patient paperwork, see their appointment history, access their medical records, or ask a question. With all of these options available through the CC4PM portal, we are committed to meeting the patients needs by making the process more practical.

How to access the CC4PM patient portal:

1. Go to your internet browser and type in: www.cc4pm.com

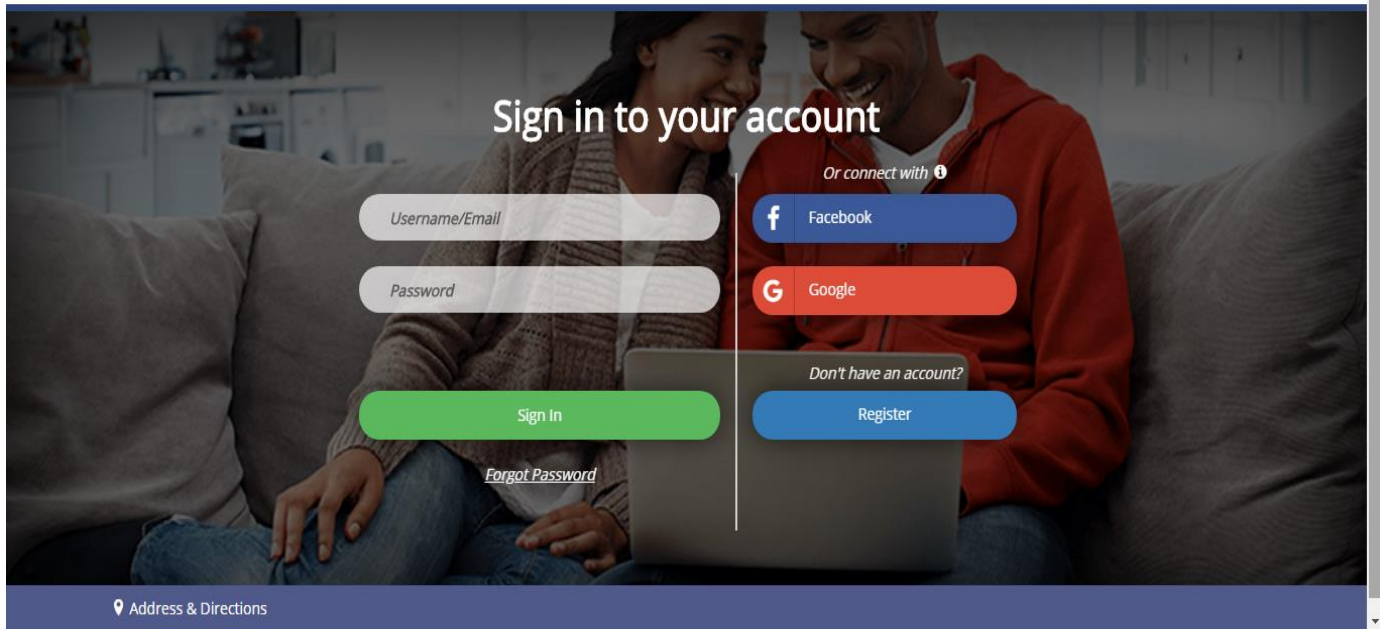


2. The website above will come up and in the top right hand corner you will see that it says, “Patient Portal”. Click on it.



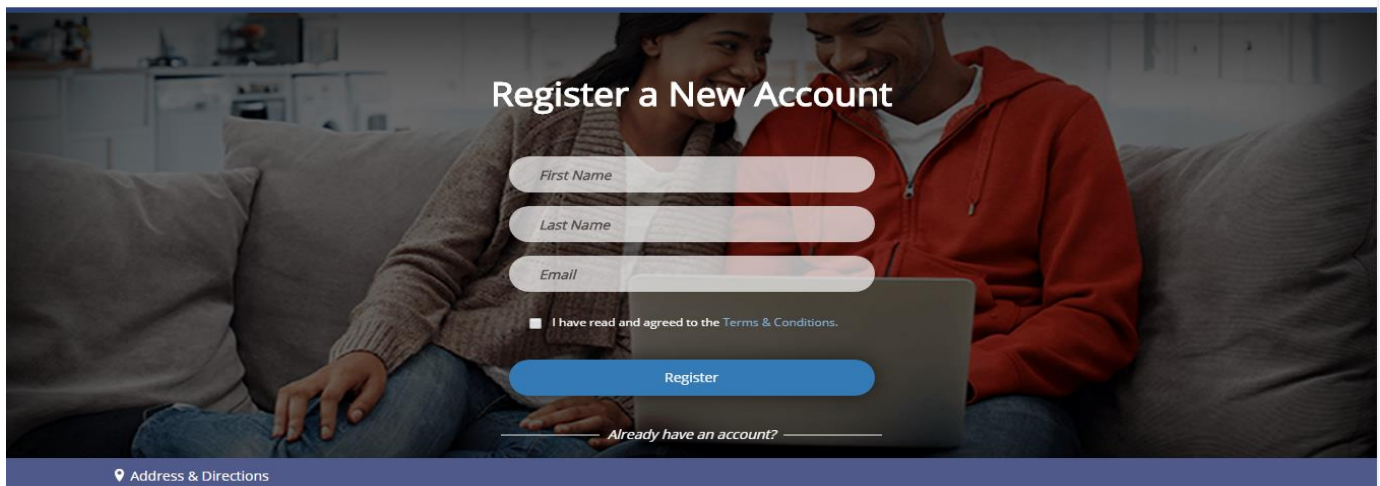
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Patient Portal



3. Once you get to the patient portal login page, you have the option(s) to login or create an account if you don't have one already.
4. To register for a new account, simply click on register and enter your first name, last name, and email address.

Patient Portal





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5. After creating your account and logging in, you should see the home screen that looks like the screen-shot below. Here you can see the many options in the bar above to see your appointments, send messages to ask questions, see your bills, your current prescriptions, new patient forms, and accessing your medical records!

Messages:

- Select your subject from the drop-down menu, whether it's asking the provider directly, a billing question, general, or patient health information.

TOLEDO PAIN SERVICES PLL

Profile Appointments **Messages** Bills Prescriptions Forms Records

My Messages [Ask a Question](#) Log Out

Ask a Medical or Billing Question

Subject

- General Q&A
- Ask Physician/Provider Directly
- Billing & Payments
- General Q&A**
- Patient Health Information

Inbox (0)

Sent Messages

Message

Address & Directions

Appointments:

- With appointments tab, you have the ability to view appointments past or present, and even request appointments!

TOLEDO PAIN SERVICES MEIJER

Profile **Appointments** Messages Bills Prescriptions Forms Records

Log Out

Request an Appointment

Preferred Provider
JAMES, WILLIAM

Office Location
TOLEDO PAIN SERVICES MEIJER

Preferred Time
First Available

Patient
Bob Smith 09/30/1987

Reason
Sick Visit

Upcoming Appointments

Date	Time	Patient	Provider	Location
12/11/2019	11:30	Bob Smith	JAMES, WILLIAM	TOLEDO PAIN SERVICES MEIJER

Previous Appointments

No previous appointments

Address & Directions



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Records:

- Lastly, you have the ability to view your records and submit a request for them through our patient portal.

The screenshot shows a patient portal interface. At the top, a blue navigation bar contains links for 'Chart Summary', 'Clinical Summary', 'Track Transmit Status', 'View Records' (which is underlined), and 'Log Out'. Below the navigation bar, the main content area is titled 'View Your Chart Records'. It features a patient profile card for 'Bob Smith' with a birth date of '9/30/1987'. To the left of the name is a circular placeholder for a profile picture with the text 'No Image Available'. Below the profile card are four buttons: 'Allergies' (with a leaf icon), 'Education' (with a document icon), 'Vaccines' (with a first aid kit icon), and 'Problem List' (with a heart and plus icon). At the bottom of the page, a dark blue bar contains a link for 'Address & Directions' with a location pin icon.

Here at the *Comprehensive Centers for Pain Management*, we take the patient experience seriously. We always strive to be the best at what we do, and we strive to be open and transparent with our patients and provide resources such as the patient portal to help improve the patient's needs!